

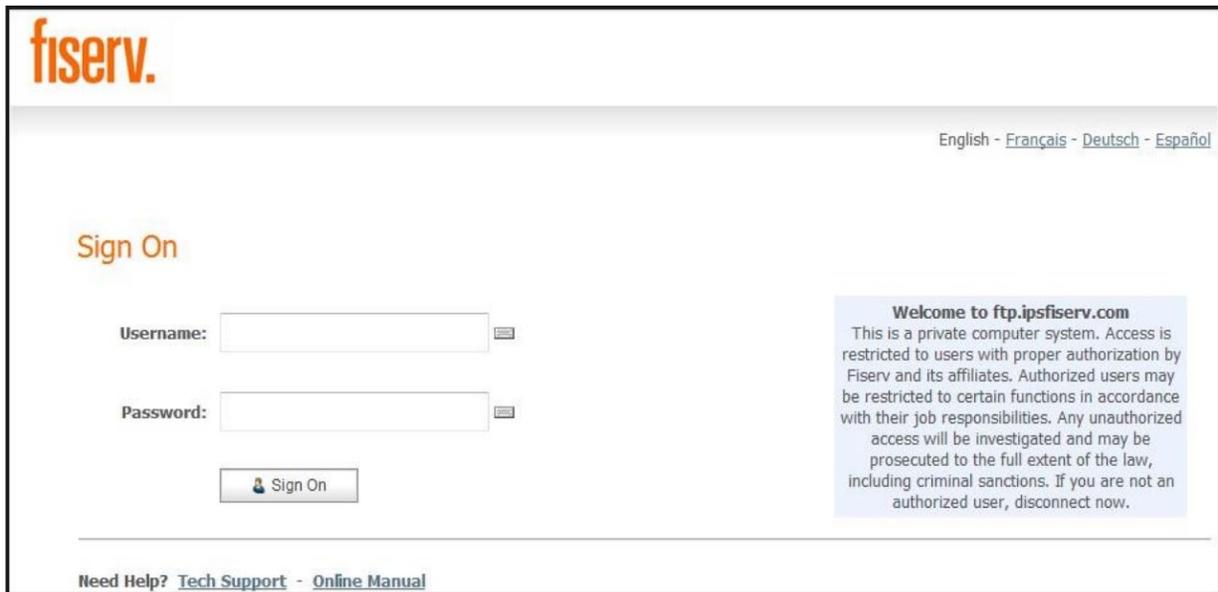
MAC Download Instructions

Download drivers

To download drivers, complete the following steps:

1. Go to **<https://ftp.ipsfiserv.com>**.
2. Enter **ipscoclient** for the Username.
3. Enter **Ip\$co062023** for the Password.
4. Click **Sign On**.

Note: Please make sure you are logged in as the Computer Admin before downloading or installing drivers.



The screenshot shows the 'Sign On' page for 'ftp.ipsfiserv.com'. It features a 'Sign On' heading, two input fields for 'Username' and 'Password', and a 'Sign On' button. A welcome message on the right states: 'Welcome to ftp.ipsfiserv.com. This is a private computer system. Access is restricted to users with proper authorization by Fiserv and its affiliates. Authorized users may be restricted to certain functions in accordance with their job responsibilities. Any unauthorized access will be investigated and may be prosecuted to the full extent of the law, including criminal sanctions. If you are not an authorized user, disconnect now.' At the bottom, there are links for 'Need Help? Tech Support - Online Manual' and language options: 'English - Français - Deutsch - Español'.

5. Under Folders and Files, click **RangerDriversAndSoftwareFiserv**.



6. Click on the **Scanner model (Panini)**.

DigitalCheck CX30	9
DigitalCheck TSSeries	9
Epson	9
MagTek Excella	4
Panini	9
RDM Scanner	9
SmartSource Edge (Burroughs)	9
SmartSource Elite (Burroughs)	9

7. Click Download for both the installation executable (.exe) and Installation Guide (.pdf).

Install drivers

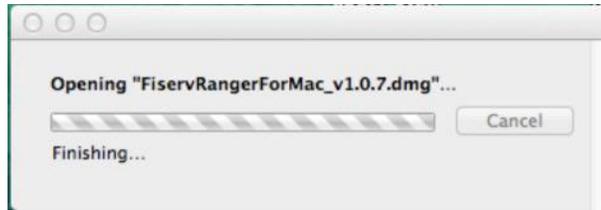
1. Download the zipped (.zip) installer to the Computer from the FTP Site.
2. Once the .dmg.zip file is downloaded, the file automatically unzips in the Downloads folder.



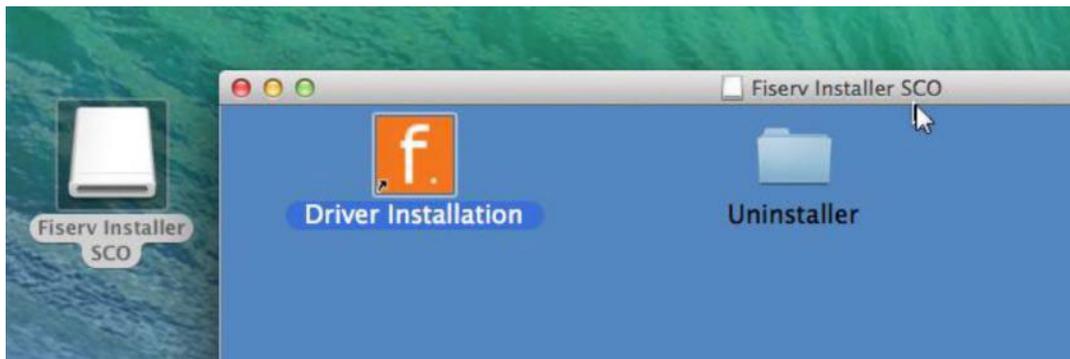
3. Click on the file located in the Downloads folder.



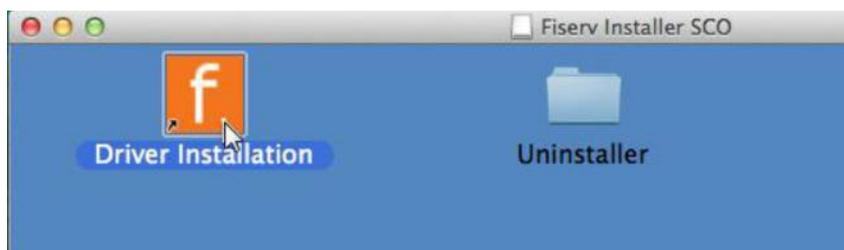
4. You should get a new window saying Opening.



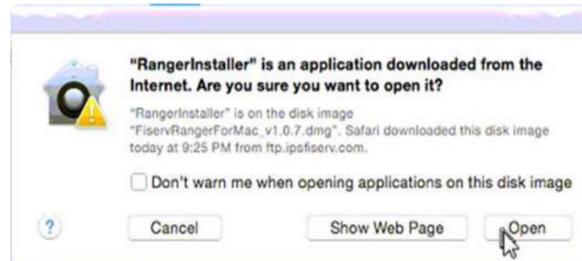
5. Another new icon should appear on the Desktop named Fiserv Installer SCO. Double-clicking this "Disk-image volume" simply opens the "Fiserv Installer SCO" window, housing the actual Driver Installation piece.
 - The volume icon will remain mounted until manually ejected.



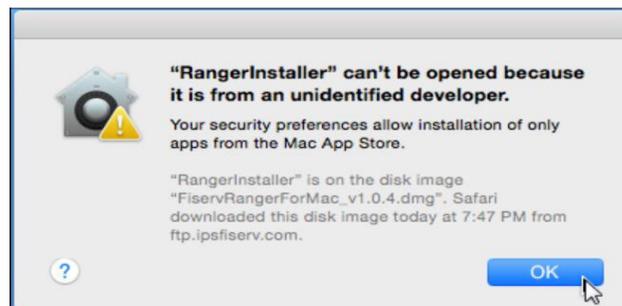
6. Double-click on the Driver Installation option.



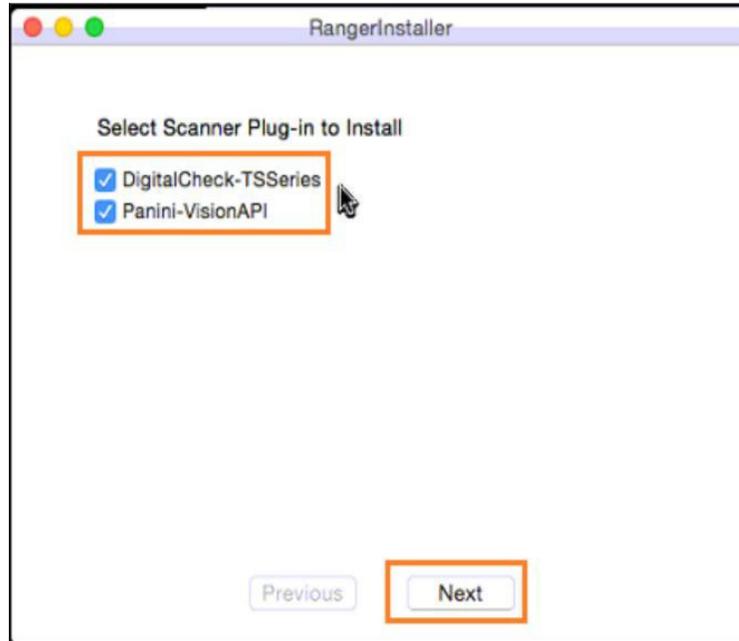
- Depending on how high of a threshold you have configured for your Mac's Gatekeeper setting, you may get multiple prompts asking to confirm to open the installer.
 - If you see the window below, click "Open" to continue the install.



- If you receive the message below, it simply means you are required to lower your Mac's Gatekeeper threshold.
 - The setting is located under Preferences → Security & Privacy.
 - You will not be able to continue the install until you lower the threshold.



- When the Ranger installation opens, you will need to select which scanner type you will be using. Check the box next to the scanner type (PANINI) and click “Next.”



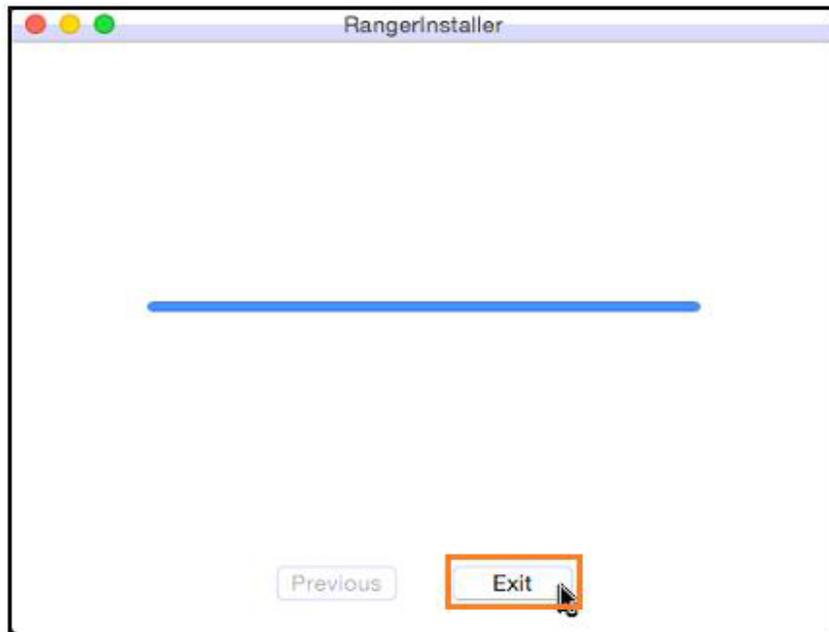
- Make sure Install Rangerflex is checked then click “Next.”



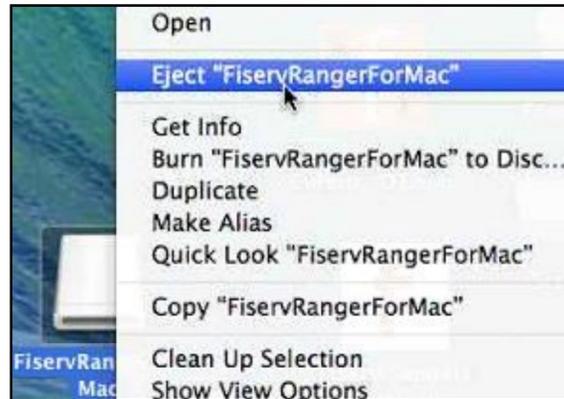
11. Make sure Install Ranger WebTool is checked and Install for System (requires root) is selected, then click “Install.”



12. Once the progress bar is completely filled, click “Exit.”



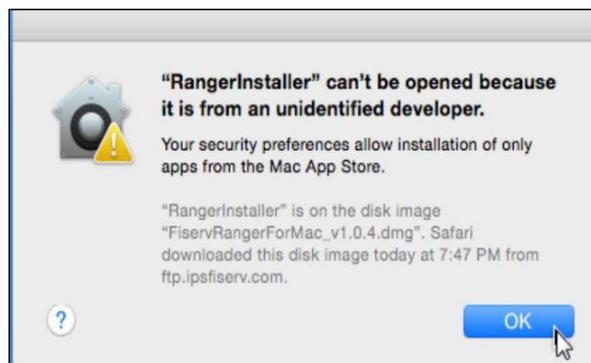
13. Once the window closes, make sure to right-click the .dmg file and select “Eject.”



For additional assistance, please contact Beneficial State Bank.

Unidentified Developer Message Stopping Install

This message means that this MAC is set to only run applications from Apple Developers from the Apple Store. This is normal for any applications downloaded from the internet outside of the Apple Store. You need to change the security settings to allow the downloaded applications to be installed.



1. Go to System Preferences. It should be in the dock and look like the screenshot below.



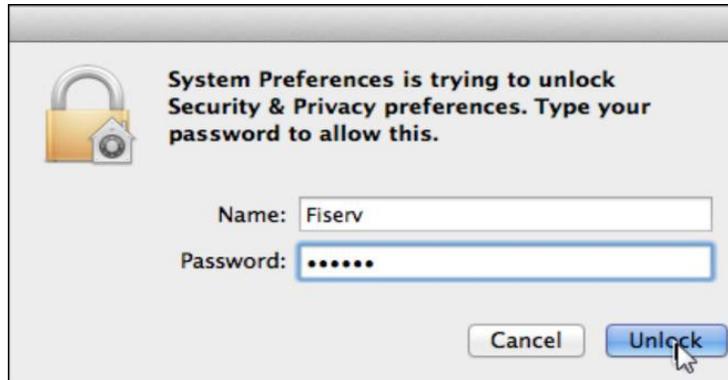
2. When the window opens, select “Security & Privacy.”



3. In the new screen, click the Lock in the bottom left that says “Click the lock to make changes.”



- Please use an Admin username and password to log in.



- Once unlocked, under "All apps downloaded from" select "Anywhere."



- You will be prompted with the message below. Make sure to select "Allow From Anywhere."



- You should now be able to launch the installation application.

Additional Notes about the installation.

Besides the Driver plugin and software, TWO additional things are dropped to the computer. These tools are meant to be used for troubleshooting issues in the event an issue occurs.

1. Fiserv Support Portal gets dropped on the desktop.



2. Fiserv folder gets dropped in the user level Applications folder located in Applications.

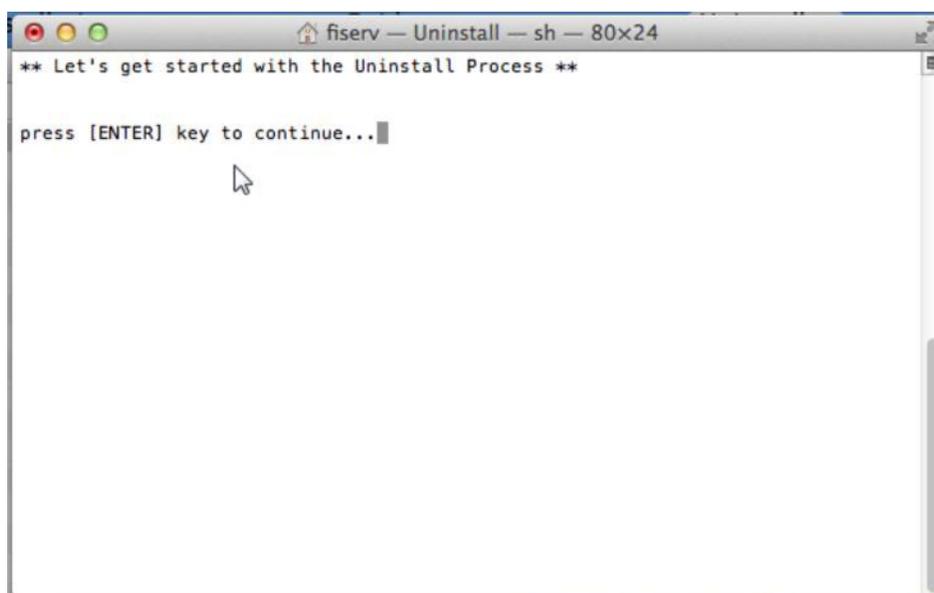


Uninstaller

1. In the event you need to uninstall the driver and software, select “Uninstall.”



2. The terminal will take you through a series of screens requesting you to press “Enter.”



3. At some point you will be prompted to type in the Mac's Admin password. Please type this in the terminal and then press "Enter."
 - Please be aware that when typing in your password, the actual characters will not show inside the terminal Window. This is normal. The characters are registering, and you need to just press "enter" after you are done typing the password.



```
fiserv — Uninstall — sudo — 80x24
Please type in you administrator's password
Password:
```

4. Uninstall is complete at the end of the script showing in this last window.



```
fiserv — Uninstall — 80x24
***** COMPLETE *****
logout
[Process completed]
```